

# **BETTER SERVICE** Better Quality

### WHAT YOU CAN EXPECT FROM A TOP-TIER, FACTORY CERTIFIED TECHNICIAN

Our 200+ technicians are expertly trained in-house & factory certified by rigorous standards that include a minimum of 80 hours of training per year. These standards are truly unmatched in the industry & show our dedication to you & your equipment. Our #1 goal is to ensure efficient, better running equipment that is repaired quickly & accurately on the first trip.

## TRAINED & CERTIFIED

- Average years of experience per technician 13 years!
- Combined years of experience 2,474 years!
- Robust training program, unmatched in the industry
- ▶ 48 hours of training per year through our in-house technician training program
- Factory-trained by Caterpillar, Mitsubishi, Jungheinrich, Doosan, KION/Linde & Baoli, Big Joe, Combilift, Taylor, Generac, Demag, Gorbel & MORE
- Enrolled in at least 3 per year out of 25 different courses



## ACCESS TO FULL HIERARCHY

#### **OF TECHNICIANS**

Every service job is different and may require additional assistance. This is why our technicians are provided a strong support system to get the job done quickly & effectively. If a second opinion is needed, the support is there!



#### THE SUPPORT DOESN'T STOP THERE

When working with our service team you are provided full access to our parts, rentals, sales experts, and so much more!

We're committed to providing you superior service & look forward to partnering with you.

### SCHEDULE SERVICE TODAY!